

"Where Does All the Money Go?"

Summary

Alexandria Soccer Association (ASA) is committed to being the gold standard for community based youth soccer clubs in the region. As one of the largest organizations serving youth in the City of Alexandria and state of Virginia, we manage a complex operational budget. It is our belief that we provide a great deal of value to the children and families of our community, but we recognize that we can always do better, be more transparent and learn from our club participant's questions and concerns. One of the most frequent questions asked of our Board Members and operations staff is "Where does the money from our fees go?" or "what are you fundraising for?"

ASA is a non-profit 501(c)(3) organization and as such our fees are set to cover our costs, not to provide revenue or profit beyond what it takes to successfully run our programs and club operations. Alexandria Soccer operates on an annual budget (July '19 to June '20) of approximately \$3.85M in revenue and \$3.85M in expenses. ASA serves an estimated 6,000 players annually and over 1,500 children in free after school leagues and outreach clinics. The resulting \$3.85M in revenue consists of monies generated from registration fees paid by players in our youth programs, including all summer and winter programs, as well as income generated from events such as the ASK tournament. We're fortunate that our sponsors and other fundraising events also contribute significantly to that \$3.85M (approximately \$300K), with an intent to focus on incremental sponsorships and fundraising to increase this contribution percentage. All sponsor, fundraising contributions and donations benefit the entire club community by enabling us to make needed investments without having to say no to any child.

Our goal is to keep our fees as low as possible, while continuing to offer high quality programs. One critical philosophical point to understand is that each Alexandria Soccer program stands alone from a fee perspective, with one exception – TOPS Soccer (for children with mental or physical disabilities). Thus, recreational players are not funding our academy program and academy players from one team are not funding fees for another team. We believe Alexandria Soccer provides great value and remain committed to continuing to do so.

Our 2019-2020 customer survey reinforced this belief, as over 85% of respondents were satisfied with the club considering all factors, such as being enjoyable and educational. It is our commitment to continue to provide the best programs possible to our community. We completed a comparison of our fees to the fees of other soccer clubs in the Washington Metro area and our research clearly indicated our fees are comparable. Alexandria Soccer offers more training, technical support, office support and development programming as part of the fee structure than other clubs. The comparable research document is available at request.

On the expense side, our operating budget for the 2019-2020 seasonal year was \$3.85M. As with most small businesses, our largest expense is labor, with the most significant portion covering program directors, coaches and trainer salaries. These coaches serve our Academy teams as professional coaches or train our recreational players running supplemental camps and clinics. Additionally, our coaches are managed by a dedicated Technical Staff (overseeing the coaches and trainers) and are supported by an Operations Staff providing club-wide administrative services. Astoundingly, almost \$300,000 goes to field expenses, largely to pay the City of Alexandria for field/court use, to line fields and provide all of the small sided goals.

In recognition of this, the Alexandria Soccer Board of Directors has established facility development as a core element of our strategic plan and resource management focus. Another significant percentage of the budget covers program expenses, including coaching equipment and supplies for all coaches, marketing, website management and credit card processing fees. Referee expenses are significant as they serve both our Recreational, Futsal, Academy and Tournament programs. The "merchandise" category of our budget accounts for recreational uniforms, academy uniforms and any spiritwear. Finally, a major amount is allocated to General & Administrative expenses, covering the normal G&A items such as insurance, taxes, office supplies, telephone, office rent and utilities. Our 2019-2020 budget is in line with the budget from prior years, with the net cash flow in the same range year over year. For those members interested in a more detailed overview, please see below.

In their vision, the ASA Board outlined for ASA to be the gold standard community based soccer. To do so, the organization has heavily invested in attracting and retaining the best leaders in the industry. With competitive compensation plans, benefits, and an incredible community to work with we hope our staff can continue to provide gold standard programming for another 50 years.

Detailed Cost Overview:

COACHES AND TRAINERS: Our largest expense category, as would be expected, is the salary/expense cost of retaining our paid professional on field program directors, coaches and trainers. These coaches and trainers serve all programs (Recreational and Academy, as well as Camps and Clinics). Soccer coaches are licensed by US Soccer Federation at levels grassroots through A, with A being the highest licensing level available. The course requirements are quite rigorous, and to achieve A, B, C or D level licenses takes an immense amount of time, dedication and a large expense. We are very proud of the fact that Alexandria Soccer has over 50 coaches on staff with at least their D/grassroots license and ten with their National "A" or "B" licenses. We are also very proud that so many of our Recreational coaches have taken initial licensing courses, obtaining their F or E or grassroots licenses. Alexandria Soccer reimburses all coaches for the cost of coaching education, and also offers the VYSA grassroots license courses locally so it is easy for Recreational coaches to participate.

In addition to the salaries of the professional coaches and trainers, the cost of coach education is included in the expense allocation. Alexandria Soccer also offers extensive support and

mentoring to all coaches, with the large amount of program support going to our volunteer coaches. In addition Alexandria Soccer kicks off each season with coaching clinics (for all volunteer coaches) and follows up with weekly emails providing session plans. The club cannot mandate attendance and participation in these clinics but we have been delighted that over 50% of our volunteer coaches participate.

Our coaching staff is supported by a Technical Staff that determines and designs our player development programs. This includes the two Deputy Directors; and our ten program directors. In addition we have part time Age Group Head coaches for our Academy program.

OPERATIONS STAFF: Our second largest expense is also labor related budgeted expenditures allocated to operational staff (this bracket includes payroll tax for all staff, both coaching and operational). Alexandria Soccer employs approximately eleven full and part time staff to support the club's programming, including Program Management, Sponsorship and Fundraising, Finance, Marketing, Social Media, Fields, Equipment and Coach Education.

Specifically:

Director of Recreation PR and Communications Director Operations & Strategy Director Deputy Director, Programs & Tournaments Deputy Director, Academy & Futsal Bookkeeper Office Manager Club Administrator **Executive Director** Referee Assignors Academy Director Director of Soccer, Academy Jr. Academy Director Futsal League Manager Futsal ID Director Tots Program Manager Adult League & Access4All League Director

FACILITIES: This expense bracket includes player fees paid to the city of Alexandria for the use of all Parks and Rec fields and court rentals from private facilities. In addition, this includes the cost of field paint and labor to line all mini fields in the county for game play. It also includes small sided field goals, nets, sandbags, corner flags, storage units and other field related equipment costs. The Facilities Manager oversees the club's relationship with the city to ensure that the fields are kept in condition for play, schedules all of the practices and works with the internal and external leagues to schedule the games throughout the year.

GENERAL & ADMINISTRATIVE: These costs include normal G&A expenditures and include insurance (both supplemental insurance on players but also staff and BOD members), office costs, taxes, telephone and utility costs.

PROGRAM EXPENSE: Expenses directly related to each of our programs. hese expenditures include equipment for all programs (balls, cones, first aid kits, pinnies, etc); marketing flyers for distribution at schools; signs and books for tournaments; fees paid to VYSA on each player; and League Fees paid to leagues in which our teams play (ie. EDP, REGION I, SFL, NCSL, ODSL, CCL). All expenses are reviewed carefully and controlled tightly.

REFERES: Similar to field expenses, Alexandria Soccer would not be able to offer successful soccer programs without providing Referees for all games – youth and adult, for all but our very youngest players. This category includes both fees paid to Referees, as well as to Referee assignors.

MERCHANDISE: The majority of this line item is for the expense of purchasing Recreational and Academy uniforms. Also included in this category are purchases of merchandise to sell at the office and at concession stands at fields (note that revenues from the sales of all items in this expense category result in positive net cash flow for the category).

FINANCIAL ASSISTANCE: While the city of Alexandria is an affluent community overall, there are many families within the City that are in need of financial assistance for their child to participate. Alexandria Soccer prides itself on providing an opportunity for all children to play, regardless of ability to pay. Families in both our Recreational and Academy programs may apply for scholarships to receive a discount on our player fees. Last year Alexandria Soccer distributed over \$450,000 in scholarship to more than 1,500 kids. This number accounts for more than 30% of our participants.

This is another area where the club relies on donations from members and businesses within the community to supplement our allocated budget dollars. What can each member do to help keep costs low? The Alexandria Soccer Board and staff are extraordinarily grateful to all members and businesses that "give back." As a non-profit entity we strive to keep fees as low as possible and provide outstanding service in exchange for fees. We rely on Club members to donate time serving as coaches, age group coordinators, event volunteers, Academy team administrative support, and uniform distributors, among other roles. In addition we rely on financial donations from both businesses and individuals to supplement money raised from membership fees. We urge each member to volunteer, donate, or help spread the word and get business contacts to help sponsor our programs.

Questions about ASA's resource management planning and oversight? Would you like to get more involved in supporting ASA's initiatives around resource management? Please reach out to ASA's Executive Director Tommy Park at tpark@alexandria-soccer.org.